

Tutorial in Location-based Services

Anastasios Noulas Computer Laboratory, University of Cambridge

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Location-based social networks

More and more people want to share their geographic position with their friends.







Mobile LBS revenue forecast, € million (2011–2017)

A little a bit of history...



Dodgeball is Foursquare's precursor, founded in 2000 @ New York University.

Not necessarily the first service, but perhaps the most iconic and widespread at the time.

Acquired by Google in 2005...

Dodgeball forever!





Dodgeball founders Dennis Crawley and Alex Rainert leave Google in 2007 ...

Foursquare was founded by Crawley and Naveen Selvadurai in 2009.

After a short race against Gowalla that ended in 2011 when the latter was acquired by Facebook, Foursquare is today the main player in the area.

Foursquare's vision



After five years of intense crowdsourcing that generated billions of check-ins, Foursquare is evolving to become the search engine of the city.

Sensing the city



https://www.youtube.com/watch?v=pnkD7OnvCgY

Crowdsourcing never ends...



Data collected from the activity of Foursquare users is not about who goes where ...

It is about "dressing" the urban landscape and its elements (places, neighborhoods etc.) with digital information that is accessible by today's communication tools.

Not only we learn about the location of places, their temporal activity patterns or their categories ... but whatever one can imagine about describing them.

The sharing economy



Mobile web and digital mapping technologies have brought a revolution on private resource utilization....



Rent out your extra space to travelers or cook for your neighbors ... this is just the beginning of a big revolution that brings together the physical and digital space.

Forky

spoonrocket



Why human mobility?

Urban planning : understand the city and optimise services

Mobile applications and recommendations: study the user and offer services



Animals have the capacity to search and navigate across space

We can understand how our brain is wired

Have we really left the monkey?



Data on human movement...

Mobile Social

GPS accuracy ~ 10 meters

Global Coverage

Publicly Available

Cellular

BTS Tower Accuracy ~ IKM

Country Coverage

Private / Corporate

Power-law tales ...

Mobile Social Network Data

 10^{-1} 10⁰ С $O D_1$ 10^{-2} $\square D_2$ 10-1 10^{-3} $(\Delta r + \Delta r_0)^{-\beta} e^{-\Delta r/\kappa}$ 10^{-4} 10-2 11111 10^{-5} PDF 10^{-6} P(\Deltar) 10-3 111111 10^{-7} 10^{-8} 10-4 11111 10^{-9} $r_0)^{-\beta}$ 10-5 11111 10^{-10} 10^{-2} 10^{-1} 10^{2} 10^{0} 10^{3} 10^1 10^{4} 10^{5} 10-6 Distance [km] 10-7 10² 10³ 100 101 104 Δr (km) $(\Delta r + \Delta r 0)^{-\beta}$ exponent $\beta = 1.75$ exponent $\beta = 1.50$

Nature 453, 779-782(5 June 2008)

The Data Crawling Combo ...



Dataset Statistics

925,030 users around the globe over a period of 6 months in 2010.

34 Cities that span 4 continents and 11 countries.

A database of ~5 million recorded places.





Urban vs Global mobility



Power law kicks in at 18.42km!!!





Samuel A. Stouffer

Stouffer's **law of intervening opportunities** states, "The number of persons going a given distance is directly proportional to the number of opportunities at that distance and inversely proportional to the number of intervening opportunities." *



- Empirically proven using data for migrating families in the city of Cleveland.

- We investigate the plausibility of the theory for urban movements in Foursquare.

* S. Stouffer (1940) Intervening opportunities: A theory relating mobility and distance, American Sociological Review 5, 845-867

The importance of density



- Stouffer's Theory of Intervening Opportunities motivated us to inspect the impact of places(=opportunities) in human mobility.

- Place density by far more important than the city area size with respect to mean length of human movements ($R^2 = 0.59$ and 0.19 respectively).



Defining Rank-Distance



 $rank_{u}(v) = |\{w : d(u, w) < d(u, v)\}|$

Rank universality



The rank of all cities collapse to a single line.

We have measured a power law exponent $\alpha = 0.84 \pm 0.07$



A new model for urban mobility





and mind! $Pr[u \rightarrow v] \propto \frac{1}{rank_u(v)^a}$



Set ... and go!

for all cities we have used the average value $\alpha = 0.84$ for the rank exponent.

all places in the city used as potential starting points for our agents.

the rank element is universal, only the set of places differs from city to city.



Simulation Results ...





"Zero" Gravity

We have also built a gravity model $P_g[u o v] \propto rac{m_u.m_v}{d(u,v)^b}$ in the urban context!

Issue #1: how do we define "mass" in the urban context.

Issue #2: how do we set its parameters?





Rank vs Gravity



Rank is simpler and achieves better quality fits for all cities.

Gravity overestimates short transitions ...



The importance of Geography



Heterogeneities observed in human mobility is due to geographic variations. Cultural, organisational or other factors do not appear to play a role in urban movements.

The rank model, although simple, can cope with the complex spatial variations in densities observed in urban environments.



Shuffling Urban Geography







Open Questions

- While we have managed to fit human movements in an urban setting, the spatial distribution of places remains unknown.

- Can we model global displacements using the same model?



The Multi-Dimensional Check-In





New Venue Recommendations





Challenges

LBSN Data represents a new paradigm: sparse, geographic, implicit feedback.

Recommending new venues is similar to recommending new links in social networks.



Check-Ins at New Venues

foursquare

gowalla



Recommending new, unvisited places to users has an important value, as they often seek to discover new locations.

80-90% of visited places are new places! 60-80% of check-ins occur at new places!



Recommendation Strategies

Popularity

rank places using number of check-ins by any user

Content Filtering

exploit venue type preferences(cafe, bar...)

Social Filtering

rank places using number of check-ins by friends

Home Distance

recommend based on geographic distance from home


Collaborative Filtering

K-NN user similarity

$$\hat{r}_{ij} = \frac{\bar{c}_j}{|\Phi_j|} + \frac{\sum_{n \in U} ((c_{nj} - \bar{c}_n) \times s_{in})}{\sum_{n \in U} s_{in}}$$



Place Network (item similarity)



Matrix Factorization

$$E = \sum_{i \in U} \sum_{j \in \Theta_i} (c_{ij} - \mathbf{p}_i \mathbf{q}_j)^2 + \lambda (\|\mathbf{p}_i\|^2 + \|\mathbf{q}_j\|^2)$$



A Random Walk Around The City

Users

Places







Evaluation

Test and training setsMonthly Cross Validation

Output

Personalized Venue Recommendation Lists

Average Percentile Rank



Results

Method Random Walk	Average Percentile Rank 0.217					
Lessons: 1. Collaborative Filtering Fails! 2. Popularity/Content Filt. good! 3. Random Walk v.good!						
k-NN	0.443					
Random	0.500					



Popularity VS Random Walk

Cowollo

Lessons: 1. Random Walk>> Popularity in 21/22 cases. 2. Better Results where more data: New York & Austin TOP, Gowalla >> Foursquare!



Speculating on RW Victory



Good recommendations can be identified at the trade-off between global and personal behaviour.

Random Walk with Restart achieves that by imposing graph structure (global) and controllable user bias (personalization).

RW resilient to noise! Applicable to users with no check-ins! (cold start).



We then had a vision :)





Predicting your next check-in





thousands of venues in the city to be ranked in real time!

Little Amy checks-in at the Flower Shop on a Saturday Morning. Can we predict where she goes next?



A challenging problem indeed

high class imbalance: one single place to be elected amongst thousands.

extreme sparsity: most users check-in rarely...

very entropic behaviour: physicists believe its impossible to predict!





Computer Science at your Service



historic visits friend check-ins preferred venue types

Geographic

distance and rank-distance



Place Network



Temporal



trending places (hour/day) trending place types (eg. cinema at nights)

Feature Performance #1



Lesson: Features exploiting user historic preferences are doing best in terms of accuracy!









Duality in Feature Performance

😭 Pe

Personalized

Features personalized to the user are good to predict historically visited places!

Global



Features exploiting global information on check-in patterns are good to predict previously unvisited (new) places!

Supervised Training: teaching the good and the bad!



Amy checks-in she expresses a direct preference at a place and implicitly ignores all the rest!



Supervised Learning Scores!





The Decision Tree of Life







PART 1 END







An overall consensus among urban studies and public policy researchers defines a "neighborhood" as a **contiguous geographic area** within a larger city, limited in size, and somewhat homogeneous in its characteristics.

Representing a neighbourhood ...





Each square area a multidimensional vector

The Principle of Homogeneity



$$H_{\text{Index}}(\mathbf{p}, \mathbf{r}) = \frac{\sum_{n \in N_{p,r}} \cos(\mathbf{v_p}, \mathbf{v_n}) \times \text{smooth}(\mathbf{n})}{|N_{p,r}|}$$

Locals - Vs - Tourists



Neighborhood Features in New York



Exploiting the network of places for neighborhood detection



Re-Imagining the City in the Age of Social Media

Livehoods offer a new way to conceptualize the dynamics, structure, and character of a city by analyzing the social media its residents generate. By looking at people's checkin patterns at places across the city, we create a mapping of the different dynamic areas that comprise it. Each Livehood tells a different story of the people and places that shape it.

Using Machine-Learning to Study Cities

Our research hypothesis is that the character of an urban area is defined not just by the the types of places found there, but also by the people that make it part of their daily life. To explore this idea, we use data from approximately 18 million check-ins collected from the location-based social network foursquare, and apply clustering algorithms to discover the different areas of the city.

> MORE

www.livehoods.org

> MORE

Recommending Neighborhoods





Recommending Neighborhoods







MCDONALD'S

DUNKIN' DONUTS



GEO SPOTTING

from remote locations whereas Dunkin' and Starbucks attract local movements.

Starbucks		Dunkin' Donuts		McDonalds	
Train Station	11.80	Hostel	5.02	Flower Shop	5.87
Light Rail	8.60	Gas Station	3.05	Office Supplies	3.16
Stadium	7.25	Automotive Shop	2.66	Train Station	3.08
Airport	6.24	Flower Shop	2.36	Theatre	2.84
Museum	5.10	Post Office	2.19	Light Rail	2.32
Convention Centre	4.93	Flea Market	1.84	Gift Shop	2.26
Hostel	4.82	School	1.72	Subway Station	2.21
Corporate Office	4.57	Drug Store	1.70	Department Store	2.17
Hotel	4.13	Subway Station	1.67	Bank / Financial	1.92
Bank / Financial	4.09	Bike shop	1.64	Drug Store	1.89

colocation

Does colocation imply movement?

Starbucks		Dunkin' Donuts		McDonalds	
Hostel	15.75	Laundry	11.89	Parks & Outdoor	16.00
Flea Market / Fair	8.38	Drug Store / Pharmacy	5.78	Gas Station	3.72
Sculpture	8.00	Subway Station	2.16	Gift Shop	3.56
Post Office	2.34	Food Shop	1.66	Theatre	3.20
Services	2.20	Medical	1.25	Office Supplies	3.05
Drug Store / Pharmacy	2.20	Home	1.24	Bank / Financial	2.91
Quad / Commons	1.72	Apparel	1.12	Plaza / Square	2.57
Bank / Financial	1.57	Bank / Financial	1.06	Drug Store	2.37
Airport	1.52	School	1.08	Apparel	1.04
Office Supplies	1.52	Post Office	1.07	Home	1.02

mobility

Why are events important?

Social Events are a major disruptor of urban activity.

30-50% of check-ins in the city are generate during events.

Two implications: i) events are important per se ii) could events affect other measurements?
Event Detection



As the case is with all modeling domains, there are plenty of techniques out there....

Our approach is simple and captures the fundamental underlying principle: seek for large deviations of check-ins at places in the city, sort, then validate.

http://www.cs.stonybrook.edu/~leman/icdm12/

Event Scope Definition



Find the most popular place of an event. Then, add to the event's place list all abnormally active places within 300 meter radius...



Event Representation (1)

Blogworld Expo		Orioles-Yankees Baseball		Lollapalooza		Chicago Comic Con	
Place type	Score	Place type	Score	Place type	Score	Place type	Score
Convention Center	0.0074	Baseball	0.0138	Music Venue	0.0947	Indie Theater	0.0106
Event Space	0.0033	Bar	0.0070	Bar	0.0353	Bookstore	0.0098
Hotel	0.0025	Sports Bar	0.0067	American	0.0195	Convention Center	0.0076
Vegetarian / Vegan	0.0024	Pub	0.0049	Mexican	0.0162	Cineplex	0.0072
Train Station	0.0020	Pizza	0.0039	Sports Bar	0.0162	Other - Buildings	0.0059
American	0.0016	Stadium	0.0038	Pub	0.0162	Electronics	0.0052
Tech Startup	0.0015	American	0.0031	Other - Entertainment	0.0161	Fast Food	0.0047
Corporate / Office	0.0015	Pier	0.0030	Corporate / Office	0.0145	Other - Entertainment	0.0045
Other - Entertainment	0.0014	Coffee Shop	0.0029	Stadium	0.0145	Movie Theater	0.0044
Bookstore	0.0013	Gym	0.0029	Burgers	0.0139	Grocery Store	0.0042

Events can be represented by their participants. They also feature characteristic peak times ...



Event Representation (2)



Events are inherently social! We capture two types of social signal: explicit through social connections and an implicit homophily signal from place types.

Recommending Events



Popularity and Social Influence are important factors. But why Random Walk performs so well in London?

Model	London	Chicago	New York
Random	0.118	0.142	0.115
Temporal Dist.	0.203	0.221	0.194
Home Dist.	0.219	0.245	0.223
Category Score	0.315	0.267	0.235
Popularity	0.411	0.275	0.262
Social Influence	0.290	0.306	0.268
Random Walk	0.347	0.221	0.244

"Niche" Events

A niche event is one whose participants exhibit "special" interests with respect to the general population.

There is a negative correlation between the "nicheness" of an event and the accuracy of the Random Walk model.

London	Chicago	New York
-0.50^{*}	-0.38^{*}	-0.42^{*}

This is a kind reminder that events refer to a very abstract concept: their magnitude, duration, style etc. can vary significantly. This may be an indication that employing multiple strategies in a unifying framework can provide a promising solution to event recommendation.

Supervised learning event recs...

	Model	London	Chicago	New York
	Random	0.118	0.142	0.115
	Popularity	0.411	0.275	0.262
	Social Influence	0.290	0.306	0.268
NDCG	LR	0.481	0.311	0.336
	M5	0.494	0.346	0.344
	LR + RWR	0.505	0.324	0.343
	M5 + RWR	0.528	0.363	0.367

Exploiting the random walk signal improves the results across cities and metrics!

	Model	London	Chicago	New York
	Random	0.037	0.051	0.036
	Popularity	0.267	0.168	0.151
Accuracv	Social Influence	0.220	0.198	0.160
	LR	0.293	0.152	0.179
	M5	0.344	0.205	0.185
	LR + RWR	0.307	0.165	0.182
	M5 + RWR	0.372	0.229	0.212

Mega Events: Assessing the impact of the Olympic Games

St. Albans Broxbourn London Mymms Colney A1(M) Abbots Chipping hesham Langley Cheshun Epping Ongar Potters Bar Rlackm Radlet Kelvedor Hatch Watford Enfield Loughton Barnet Billericay Brentwood Edgware Northwood Hainaul St Pete Harold Hill Wealdstone MI Barkingside Gerrard Harrow Romford Ruislin Upminste Dagenham Greenfor Slough Wact Belveder Welling Dartford Gravesen Staines-upon-Thame Sidcup Bromley Place types Wate Petts Wood Chertsey Entertainment West Crovdon Orpington Weybridge University Sutton Green Street Food New Ewel Green Nightlife Addington Purley Epsom Outdoors Cobhan Coulsdon Woking Professional **Biggin Hill** Residence **Burgh Heath** Leatherhead Shop Trave East Horsley

London

London



Pre-Olympic Period

Olympic Period

Most influenced areas are near "hotspots".

Olympic Hotspots



Place ranking correlations







Kendall's tau correlation coefficient as a function of distance to the nearest Olympic live site for the rankings in popularity of all and Food places between two subsequent periods.

Place Category Popularity Change



Pre-Olympic Period 2012



Olympics 2012



Pre-Olympic Period 2011



Olympic Period 2011

Network flow changes for food places



Food, out-flow increase

Transitions from and to Stadiums, General Entertainment facilities, Parks, Pools and Event Spaces are topping the charts with the biggest rise in popularity.

Food, in-flow increase

It is notable that these venue types are both sources and targets for the top increases in movements during the Games.





Food, in-flow decrease

Food, out-flow decrease

Data mining features to assess impact (1)

Olympic Distance	Measures the distance between a Food place and the closest event related hotspot.		
Stadium Distance	Refines the above measure by measuring the distance to the closest Olympic Stadium.		
Nearby Place Entropy	Measures the entropy in terms of place type frequency in the area around the target food spot.		
Sponsor Distance	Measures the distance between		

nearest McDonald's restaurant.

Data mining features to assess impact (2)

Jensen Quality

Place type (t_v)	$k_{t_p \to t_v}$	Place type (t_v)	$k_{t_p \to t_v}$
Wine Shop	11.620	Rock Club	0.040
Tanning Salon	10.554	Mosque	0.046
Technology Building	9.582	Comedy Club	0.049
Car Wash	5.418	Dance Studio	0.055
Fish Market	4.217	Multiplex	0.057
Liquor Store	3.784	Flower Shop	0.063
BBQ Joint	3.700	History Museum	0.064
Latin Am. Restaurant	3.363	Fire Station	0.074
Library	3.342	Museum	0.081
Camera Store	3.320	Adm. Building	0.087

Entertainment Flow

Measures the mean empirical probability of observing a user transition from an entertainment to another venue in the target area.

Area sociability

Simply count the number of friend pairs that have visited an area before the Olympic Games. Can we exploit those features in order to decide which areas will increase their 'market' share and which will not?

Doing regression and aiming to predict the exact check-ins a place will receive could be an option but data is sparse and distributions are skewed.

The city stock market



$$AR_{i\tau} = R_{i\tau} - E_{i\tau}$$

Abnormal Returns are equal to actual returns minus the expected returns during the olympic period.

Assessing the predictability of multiple signals

Feature	Description	AUC
Random	Random case baseline	0.50
Geographic		
Olympic Distance	Distance to nearest hot spot	0.48
Stadium Distance	Distance to nearest stadium	0.72
Jensen Quality	Nearby area attractiveness	0.69
Nearby Place Entropy	Activity diversity in the area	0.72
Sponsor Distance	Distance to McDonald's	0.68
Mobility		
Popularity	Pre-Olympic # check-ins	0.56
Entertainment Flow	Transitions to ent. places	0.71
Social Area	# friend pairs in the area	0.71

Combing features (again :-))

Algorithm	Set	Precision	Recall	AUC
	G	0.60	0.74	0.69
Naïve Bayes	M	0.69	0.44	0.72*
	GM	0.74	0.63	0.72*
	G	0.61	0.65	0.72*
Random Forest	M	0.62	0.63	0.68
	GM	0.74	0.67	0.78*
	G	0.68	0.65	0.74*
SVM	M	0.81	0.74	0.79*
	GM	0.71	0.76	0.80*

Events can be an urban earthquake. Can we develop automated techniques to detect them?

> How do we formalize this process? What is the primary data structure? What problems/applications do we target?

> > Place networks represent a very attractive direction for analysis and modelling: lineage of techniques/ literature, data in place.

The epic split!







Mobile Sensing for Place Recommendations



Mobile Sensing & Corsquare

- Accelerometer
- Ambient light
- Bluetooth
- Camera
- GPS
- Magnetometer
- Microphone
- Proximity
- WiFi







The "real" shape of places



(a) JFK Airport

(b) Golden Gate Bridge (close up)

(c) The Blind Tiger

http://courses.cse.tamu.edu/caverlee/csce670_2013/ltr-foursquare-paper.pdf

Bridging the Physical with the Digital 2.0

mobile sensing







data and learning go both ways!



Opportunity: Exploit Foursquare's Venue database and add a sensing layer to it by aggregating samples from mobile users.

Challenges:

Sensing is costly. A lot of trade-offs to consider (energy).

Are users ready to share more of data (privacy)?

BIG (DATA) DISRUPTIONS IN THE CITY

WHICH TAXI SHALL I TAKE IN NYC?



founded: 1st of March 2009

industry: transport

funding: I.5 Billion \$ in 6 rounds

funding: 1.2 Billion \$ in June 2014

named company of the year by USA Today in 2013



THE APP: "EVERYONE'S PRIVATE DRIVER"



NOT EVERYONE IS HAPPY ABOUT UBER

june 11, 2014 "In a concerted action, taxis blocked roads in major European cities in protest against what they perceive as a threat to their livehoods by companies such as uber. The cabbies contended that Uber and similar smartphone app-based services have an unfair advantage because they are not subject to price control and regulations.



july 2014 "Seoul city government said it will ban uber, joining the battle by municipalities and traditional taxi services..."

january 2014 "Cab drivers in Paris attacked uber driver in Charles de Gaulle Airport..."

uberX

NOW CHEAPER THAN A NEW YORK CITY TAXI

HOW THESE PRICES COMPARE

Williamsburg to East Village

uberX	\$15		
old uberX			\$19
taxi		\$16	

KEEP IN MIND

These prices are only in effect for a limited time. The more you ride, the more likely we can keep them this low!

We know you may be asking yourself how this affects our partner drivers. What we've seen in cities across the country is that lower fares mean greater demand, lower pickup times and more trips per hour – increasing earning potential and creating better economics for drivers. What does what mean in the long run? They'll be making more than ever!

THE NEW YORK CITY TAXI DATASET



FOILing NYC's Taxi Trip Data

Freedom of Information Law

2013 Trip Data, 11GB, zipped!

2013 Fare Data, 7.7GB

Idea: Uber Vs Yellow Taxi Price Comparison.

THE EXPERIMENT

- **1.** For every trip in NYC taxi dataset.
- 2. Record origin & destination coordinates.

xI,yI

- 3. Retrieve total fare paid.
- 4. Query Uber API price for the same trip.
- 5. Compare yellow taxi VS uber prices.









Yellow Taxis VS Uber - Price Comparison



NEW RESEARCH OPPORTUNITIES

real-time services demand in the city





big data predictions in the city



THE END

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